

DRAFT

## TEMPLATE LETTER TO YOUR GP ABOUT PRODUCT ACCESS CONCERNS

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[Insert your name]  
[Insert your address]  
[Insert your email]  
[Insert the date]  
[Insert your NHS number (if known)]  
[Insert your date of birth]

[Insert person's name]  
[Insert person's address]

Dear [Insert GP's name],

I am writing to seek clarification and further support regarding the recent decision not to prescribe [Insert product name] as part of my treatment plan. I understand that such decisions are made with careful consideration of clinical appropriateness and available resources, but I would like to better understand the rationale behind this decision and explore whether there might be an alternative way forward.

As you know, I am living with [Insert specific condition, e.g., a stoma/continence needs], which has a significant impact on my daily life. I believe that [Insert product name] could help manage my condition more effectively and improve my quality of life by [State specific benefits - for example reducing discomfort, preventing leakage, alleviating anxiety around odour]. My understanding is that this type of product may be provided as part of NHS care when it is considered clinically appropriate. I would appreciate clarity on whether this applies in my case and the reasons for the decision made.

I understand that local health boards plan NHS services like continence care. This includes checking what people need and making sure they get the right products. I understand that it's important for me to explain my needs to you so we can make the best decision together.

Thank you again for your ongoing support – I greatly value your guidance in managing my condition and hope we can work together to find a solution that better supports my health and wellbeing.

Yours sincerely,  
[Insert your full name]