

DRAFT

TEMPLATE LETTER TO YOUR MP ABOUT PRODUCT ACCESS CONCERNS

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[Your name]
[Your address –
include your
postcode!]
[Your email]
[Date]

[Insert person's name]
[Insert person's address]

Dear [Insert MP's name],

I am writing to you as my Member of Parliament to raise an issue that is deeply affecting my [or my loved one's] ability to access the healthcare products needed to best manage [my/their] condition.

As a resident of [Insert your constituency], I rely on the NHS to provide appropriate care and products that meet my healthcare needs. I live with [briefly describe your condition, e.g., "a stoma following surgery for bowel disease" or "incontinence as a result of a neurological condition"], which requires the use of specific medical products to maintain both my health and quality of life.

Recently, I was informed that I would not be provided with [Insert product name], despite my understanding that it may be clinically appropriate for my needs. I have not yet received a clear explanation for this decision.

This decision has caused significant [insert impact - for example: discomfort, anxiety, a decline in quality of life, or difficulty working].

[Insert evidence: I've attached recent correspondence with my doctor or nurse to help explain my situation.]

As you will know, the NHS Constitution guarantees all patients the right to access care that meets their clinical needs and puts the needs of patients before organisational boundaries. I am therefore writing to you for support, so that you can help address this issue by:

1. Raising this concern with [Insert name of local health board].
2. Considering advocating for improved access to clinically necessary products for patients with deeply personal and intimate healthcare conditions in our constituency with the Department of Health and Social Care.

I believe that patients should be supported in accessing the high-quality care and products that are essential to managing our health and quality of life.

I would welcome the opportunity to discuss my situation in more detail, so please do not hesitate to contact me at [Insert your email address or phone number].

Thank you for taking the time to consider this important matter. I look forward to hearing from you.

Yours sincerely,

[Insert your full name]